

Recap of the proposals

1. The Transformation Programme is dramatically changing the way staff work. The rationalisation of buildings and the drive towards working with our customers where they need us has made the workforce significantly more mobile. There is an expectation that staff can carry out their jobs from any location – at home, on the road or in any building.
2. The IS Technology Plan is a programme of over 200 projects that are designed to improve the business capabilities of the organisation, maximise staff flexibility and to ensure the Authority and its information remains current, secure and dependable whilst providing long term cost reductions and rationalisation.
3. The plan is primarily focussed on making improvements to our infrastructure, our equipment and by investing in new technologies.

ICT Transformation Programme – Budget £13.93m

	SCHEME NAME	WHAT WAS PROVIDED	TOTAL INVESTED £000	OUTCOMES DELIVERED
Infrastructure	Network Connectivity	Amalgamating networks and Direct Access, Public Sector Network developments	3,159	Allows users to connect securely to the network from any location. Simplifying and improving our security environment has made it easier to share information with each other and with partner organisations which fosters collaborative working. Standardised technology and equipment has ensured the adoption of new working practices.
	Server rationalisation and virtualisation	The Bradley Road data centre has been decommissioned and over 65% of our server estate has been 'virtualised'.		
Equipment	Laptops - Windows 7 SOE VOIP telephony Integrated Devices Follow me printing Homeworking rollout	Laptops configured with a Windows 7 standard operating environment have been rolled out together with Voice over IP phones, video conferencing and instant messaging services via Lync.	10,112	
	Technical Support to whole programme	Staff resources, consultancy and other professional fees	1,490	
		Sub-Total	14,761	
Ongoing	Cloud technology Sharepoint roll out	Budget identified for 12/13 to continue migration to Cloud. Significant number of staff migrated to Office 365 and working 'in the cloud' as part of the trial. Advances in Document management	1,000	Anticipated outcome is to transfer some IT infrastructure management to a service organisation, allowing WC to focus on core business processes. Sharepoint continues progress towards the 'paper-less' office
		Total	15,761	